

NON-MOTOR Insurer Helpline List		
Accelerate Underwriting policies	All products	See website for contact details; select product type & contact info pops up - http://accelerate-underwriting.com/claim/
Ageas	Property Owners claims	0345 122 3283
	Tradesman & Professionals Package claims	0345 122 3283 & 0345 122 8930 for Legal Expenses (refer to wording for Legal & Business helpline service numbrers)
AIUA	All Claims excluding Glass Helpline	0344 346 0411 option 1 (01937 838 050 out of hours)
Allianz	Casualty and PA & Travel claims	0344 893 9500
	Commercial Property/Property Owners claims	0344 412 9988
	D&O and PI claims	01483 218 782
	Household claims	0345 073 1114 ~ Lawphone 0370 241 4140 ~ Glass replacement 0800 474747
	Liability claims	0344 893 9500
	MotorTrade claims	0344 412 9996
AVIVA	Commercial Property claims	0345 030 7761
	Engineering claims	Report by Broker only; CF required; engineering.claims@aviva.com
	MotorTrade claims	0800 0466 229
AXA	Commercial Property claims	0345 600 2716 option 2
	Liability claims	0345 900 4185
	MotorTrade claims	0370 900 1753
	Tradesman claims	0345 600 2716
Azur Underwriting	All products	0203 319 8999 (24/7)
Barbican	Cargo, Marine, Freight claims	0203 859 9199 contact@ec3marine.com
	Property claims	0333 010 4839 (0800 206 1466 out of hours)
Cavendish Munro - HCC International Ins Co	PI claims	0207 702 4700 - Report by Broker only; mail@tmhcc.com
CFC Underwriting	All claims other than "Data Breach"	Report by Broker only; newclaims@cfcunderwriting.com
	Cyber claims : Data Breach 24/7 Hotline	0800 975 3034
China Taiping	All products	Report by Broker only; CF & estimate's required
Chubb	Liability claims	uk.claims@chubb.com
	Personal Accident & Travel claims	01243 621 250 / uk.claims@chubb.com
City of London Underwriting - Munich RE	HSB Engineering claims	Report by Broker only; new.loss@hsbell.com
C N A	Marine/Cargo claims	0207 648 2627
David Oliver Associates Underwriting policies - (China Taiping)	All products	Report by Broker only; 01371 878544 (9-5pm) claims@doainsurance.co.uk
Evolution Underwriting - claims handled by Broadspire by Crawford and Company	All products	03333 201 560 / Emergency 01709 535 765 / Glazing 01204 877 177 / evolution@gabrobins.co.uk
Hiscox	PI claims	0845 213 8899
	Legal Advice Line 24/7	0800 840 2269
Home & Legacy	Home Insurance claims	0344 893 8370
	Landlord Insurance claims	0344 893 8370
	Travel claims	0208 603 9958
iprism	Commercial claims	0333 005 1616
Jackson Lee Underwriting	GAP claims	0330 111 3093
	Excess Protect claims - handled by ClaimEz	0203 503 0500
LeisureInsure	All products	01993 700 761 option 3

Lorega	Commercial - Loss Recovery	Report by broker preferred: 0207 767 3070
	Cyber Recovery Emergency	0207 767 3075
LV=	MotorTrade claims	0800 032 1168
	Property Owners claims	0800 032 1170
Markel	PI claims	0800 640 660 (8.30-5.30)
NIG	MotorTrade claims	0345 300 4644
	Commercial Property & Liability claims	0345 300 4649 or 0345 300 4651 (9-5) Call 01732 520270 out of hours
NMU	Contract Works claims	0161 236 3380
One Commercial	All products	0344 856 0859
PEN Underwriting	Household claims	0345 072 9959
	Property claims	01420 471991
	Excess Liability claims: via QBE	0207 105 4000
PolicyPlan	TransitPlus	0800 232 1910
Plum Underwriting	Household claims	0345 313 1914 24/7 Emergency 0333 000 7814
ProAktive - AVIVA	Selfbuild claims	0800 015 1498
QBE	Casualty Claims	0207 105 4000 / UKAdminNewClaims@uk.qbe.com
	Commercial Combined claims	08000 853 184 / qbeukpropertyclaims@uk.qbe.com
	Office/Surgery package claims	0800 328 9640
RoadHalo		0330 024 1727 quoting RoadHalo
RSA	ClearChoice Household claims	0330 102 4010
	Engineering; Computer policy claims	0330 102 4026 / engineering.claims@uk.rsagroup.com
	Homeworkers policy claims	0345 300 4006
	Marine/Cargo claims	0161 235 3838 (9-5pm) 0161 235 3902 (out of hours)
Rural Insurance	Combined Insurance claims	01937 838 050 (9-5pm) 0208 150 5265 (outside of 9-5)
Self Assured Underwriting Ltd	All products	http://www.saua.co.uk/claims.asp
South Essex Insurance Brokers	Equine claims	0345 873 4922
	General claims	0345 450 5422
SunWorld	Travel claims	All claims 0345 850 5193 Expenses 01737 815084 Emergency & Medical 02920 474 145
Tansar (Prestige Underwriting)	All products	08000 28 28 42 UK 24/7 +44 (0) 28 90 355 342 if calling from abroad
Towergate	Commercial Underwriting Claims Department; Property & Liability claims	0344 892 0967
	Touring Caravan claims	0344 346 0427 / touring@towergate.co.uk
Travelers	Liability claims	0800 587 8388 option 2, then option 2
	Property claims	0800 587 8388 option 2, then option 1
Zurich	Engineering claims	0800 432 0136
	Household claims	0800 923 4200
	Risk Management Advice	0800 302 9052
	Tax & Legal & Health/Medical advice helpline	0344 893 9022