

Reassurance in the event of a claim

Our experienced, friendly and dedicated claims management team provide a full claims service to help you every step of the way, including:

- Assistance in compiling and presenting claims
- Fast and effective claims management, prompt acknowledgement of claim notifications and pro-active handling to get claims notified and settled as quickly as possible, minimizing downtime and potential cash flow issues
- Assistance with claims processes and procedures, both internally and externally
- Attend meetings with Loss Adjusters and Claims Inspectors, where appropriate and required
- Claim progress reports throughout the life of the claim
- Timely reviews of ongoing claims and allocated reserves, with a view to maintaining an accurate and fact-based claims experience
- Pro-active management to obtain the maximum claim settlement available under the policy and recovery, where appropriate, of uninsured losses and restoration of No Claims Bonus levels
- Full investigation into any rejected claims to ascertain whether there are grounds for the decision to be overturned, or given further consideration, and where appropriate, challenged accordingly
- Post-Loss reviews and Risk Management advice offered following a claimable event
- Pre-Loss claims services - Risk Management to help understand the risks faced by your business, and the potential losses arising from those risks, minimizing their impact and cost to the business

GRP Insurance Services Helpline: 01638 596400

